

## Warranty

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### **Limited 1 Year Warranty:**

This warranty applies only to the original purchaser when new and unused from Ergoactives or its authorized dealers. The warranty is non-transferable or assignable to any subsequent purchaser or owner. Coverage under this warranty will end upon any such subsequent sale or transfer of title to any other person or entity.

Ergoactives products, when purchased new and unused from Ergoactives or its authorized dealers, are warranted against manufacturer defects in material and workmanship for one (1) year from the date of purchase with a copy of the seller's invoice. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced at Ergoactives' discretion. The warranty does not include any labor or shipping charges incurred in replacement part installation or repair of any such product.

For warranty service, contact the dealer from whom you purchased your Ergoactives product. Do not return products to Ergoactives without their prior consent.

### **Warranty Limitations and Exclusions:**

The warranty does not cover products subjected to negligence, accident, abuse, improper operation, maintenance or storage, products modified without Ergoactives' express written consent including, but not limited to, modification through the use of unauthorized parts or attachments; products damaged by reason of repairs made to any component without the specific consent of Ergoactives, or to a product damaged by circumstances beyond Ergoactives' control. Evaluation will be made and solely determined by Ergoactives.

If a product has been serviced under the warranty period, the replacement parts are warranted against manufacturer defect in material and workmanship for six (6) months from the date of service. The original one (1) year warranty of the product and parts are not affected by the warranty service and is not extendable past the Limited Warranty period.

The warranty does not extend to non-durable or consumable components which are subject to normal wear and replacement. Non-durable or consumable components are warranted against manufacturer defects for 30 days. Non-durable or consumable components include but are not limited to Ergocap crutch tips, grips, soft goods (e.g. cushioning, bags, upholstery, boot liners), wheels, brakes and cables, shoe/boot soles and insoles, replaceable hardware.

The warranty does not extend to batteries, packaging, or packaging components (e.g. clips, ties, stickers).

Ergoactives will make every effort to provide detailed descriptions and disclaimers regarding the warranty policy for each product.