

JAY®

JAY J2 DEEP CONTOUR CUSHION

JAY® J2 Deep Contour Cushion

Owner's Manual

IMPORTANT CONSUMER INFORMATION

NOTICE: This manual contains instructions for use with the foam cushion products. This information must be passed on to the user of this product. Please do not remove this manual before delivery to the end user.

SUPPLIER: This manual must be given to the user of this product.

USER: Before using this product, read this entire manual and save for future reference.



A. CHOOSE THE RIGHT CUSHION

Sunrise Medical recommends that a clinician such as a doctor or therapist experienced in seating and positioning be consulted to determine if a JAY Cushion is appropriate for your specific needs. Cushions should only be installed by an authorized Sunrise Medical supplier.

B. CHECK SITTING PRESSURE OFTEN

Your JAY cushion was designed for sitting comfort and postural support. Users should inspect their skin daily for redness. The clinical indicator of tissue breakdown is skin redness. If your skin develops redness, discontinue the use of the cushion immediately and see your doctor or therapist.

C. REVIEW THIS MANUAL OFTEN

Before using this cushion, you and each person who may assist you, should read this entire Manual and make sure to follow all instructions. Review the Warnings often, until they are second nature to you.

D. WARNINGS

The word "WARNING" refers to a hazard or unsafe practice that may cause severe injury or death to you or to other persons.

E. GENERAL WARNINGS

WARNING

Do not install this equipment without first reading and understanding this manual. If you are unable to understand the Warnings, Cautions, and/or Instructions, contact a qualified clinician or supplier - otherwise injury or damage may occur.

WARNING

Hook and loop Velcro® should not come into prolonged contact with moisture as this may degrade the adhesive and lead to a failure of the Velcro® to hold the cushion in place.

WARNING

Installing a cushion on a wheelchair may affect the center of gravity of the wheelchair. Installed incorrectly, it may cause the wheelchair to tip backwards, potentially resulting in injury. Always assess if the addition of anti-tips, and/or an amputee axle adapter brackets may be needed to help increase stability after adding a cushion.

WARNING

Prior to prolonged sitting, any cushion should be tried for a few hours at a time while a clinician inspects your skin to ensure that red pressure spots are not developing. You should regularly check for skin redness. The clinical indicator for tissue breakdown is skin redness. If your skin develops redness, discontinue the use of the cushion immediately and see your doctor or therapist.

WARNING

Your JAY cushion is designed to help reduce pressure. However, no cushion can completely eliminate sitting pressure or prevent pressure sores. The JAY cushion is not a substitute for good skin care including, proper diet, cleanliness, and regular pressure relief. Be sure that the Velcro® is engaged and able to hold the cushion in place.

WARNING

Avoid using the cushion on overly stretched seat upholstery. Stretched upholstery does not provide adequate support for the cushion and improper positioning may result. Replace stretched upholstery or purchase the J2 Deep Contour Solid Seat Insert or order the J2 Deep Contour Cushion with the Solid Drop Seat. The Solid Drop Seat Option is attached to the cushion for a one piece design that replaces the wheelchair's seat upholstery.

WARNING

Avoid using overly Stretched back rest upholstery. Stretched back upholstery does not provide adequate support for the body and improper positioning may result. Replace stretched back rest upholstery or purchase a back support product from Sunrise that is appropriate for you. Contact an authorized supplier for a free demonstration of these products.

F. PROTECTING YOUR CUSHION

WARNING

Always avoid exposing your cushion to sharp objects, excessive heat or open flame, and prolonged exposure to environmental conditions like freezing temperatures and/or direct sunlight.

Do not leave the cushion outside overnight at temperatures below 40°F (5°C). Allow the cushion to warm to room temperature before using. Sitting on extremely cold or hot surfaces can cause skin damage.

G. OBSTRUCTIONS

WARNING

Make sure that there are never any obstructions between you and your cushion. Any obstruction will reduce product effectiveness and/or produce unnecessary pressure points for the user.

H. COVER ORIENTATION

WARNING

Product must be used with the cushion cover facing up. If the cover is not used correctly it may reduce or eliminate the cushion's benefits and could increase the risk of skin and soft tissue injuries.

JAY® J2 CUSHION DEEP CONTOUR

The J2 Deep Contour cushion was developed for clinicians to use with clients who are at extremely high risk for skin breakdown. Designed for superior skin protection and stability, the J2 Deep Contour Cushion is the maintenance free alternative you've been waiting for.

J2 Cushion components



SET-UP, ADJUSTMENT & CARE

FITTING THE J2 DEEP CONTOUR CUSHION

1. Initial Cushion set-up without user in seated position

Select the cushion to match your hip width when in the seated position. The cushion length should extend to within 1" - 2" (25cm - 5cm) from the back of the knees. Place the cushion to the back of the wheelchair with the material identification tags and fluid pad toward the rear. When fit correctly, your hips should be to the back of the chair. Your ischial (seat bones) should be centered on the JAY Flow™ Fluid pad in the seat well of the cushion.

Proper footrest adjustment may enhance sitting comfort and help lower peak sitting pressures. Adjust the footrests so your legs rest firmly but comfortably on the cushion.

Note: Do not use the wheelchair's seat width as a guide in determining the appropriate cushion width. Improper cushion fit may be detrimental to the performance of a pressure-distributing cushion and its support of the body.

Checking for bottoming out on the J2 Cushion

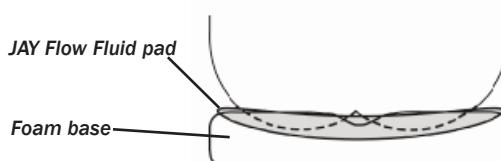
Bottoming out occurs on a J2 Cushion when you displace the fluid out from underneath your seat bones, which leaves you sitting on the foam base. It sometimes occurs on very thin individuals, people using recliner wheelchairs, people who slouch when sitting or if using a cushion that is too wide.

When bottoming out occurs, increased pressure is loaded onto the ischials and coccyx increasing the risk for skin breakdown.

To check for bottoming out, sit on the cushion without the cover for a minimum of two minutes. Transfer up and off the cushion (or have someone help you transfer), trying not to disturb the fluid underneath you. Push down in the depressions on the pad where your ischials (seat bones) and coccyx (tailbone) were. You should have to push through at least 1/2" (1 cm) of fluid before you feel the firm cushion base below.

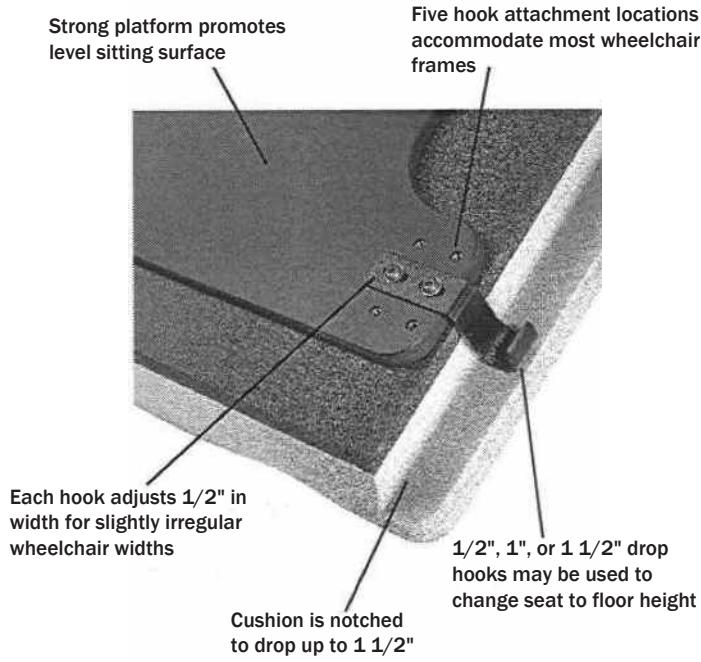
If the cushion is properly positioned and the footrests are properly adjusted, and there is not at least the minimum 1/2" (1 cm) of fluid, the cushion is bottoming out and should not be used. If you are bottoming out, discontinue use of the cushion and see your clinician. Usually bottoming out is easily solved by using fluid supplement pads (part# F 119). Call your local authorized supplier to see if this appropriate for you.

Note: We recommend using a JAY 2 Deep Contour Solid Seat Insert or order the J2 Deep Contour Cushion with the Solid Drop Seat. The Solid Drop Seat Option is attached to the cushion for a one piece design that replaces the wheelchair's seat upholstery. It will optimize the performance of your J2 Deep Contour Cushion and help provide better positioning and increase the life of the cushion.



ASSEMBLING AND ADJUSTING THE SOLID DROP SEAT

Located on the bottom of the Solid Drop Seat are 10 pairs of holes, five pairs on each side of the platform. Each hook has two slots that line up with one pair of holes. Locate where the hooks should best be placed on the platform so that the installation doesn't interfere with hardware on the wheelchair seat frame. There are four hooks. Each side requires installing two. Align the slots in the hooks with one pair of holes. Slide a washer onto a bolt and fasten the bolt through the slot in the hook into the Solid Drop Seat. Each hook requires two bolts. Do the same for all four hooks. Leave all hooks slightly loose. Place the solid seat on the seat rail frame and adjust the width. Tighten as many hook bolts as possible prior to removing Solid Drop Seat from chair (this will preserve their alignment). Remove the Solid Drop Seat and finish tightening the bolts to secure the hooks.



SECURE HOOK RETAINERS AND STOPPERS

You should now be ready to secure the restraining hardware onto your wheelchair rails.

Snap the two hook retainers toward the back of the wheelchair seat rail.

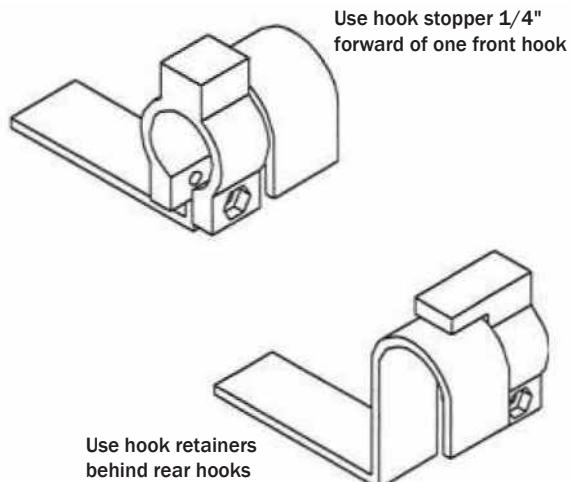
The rear hooks will slide under these as shown below. These will prevent your cushion from accidentally popping out of the wheelchair. Snap the hook stopper towards the front of the wheelchair seat rails. The front hooks rest behind the stopper to prevent your cushion from sliding forward.

Retainers and stoppers should be secured tightly to wheelchair seat rails with the nuts and bolts provided. Point the heads of the bolts to the outside of the wheelchair.

Note: Enclosed are three lengths of 8-32 bolts. Using bolt longer than required can interfere with installation and removal of seat. Use:

- The 8-32 x 3/4" when the stopper and/or retainers are mounted on 7/8" tubing.
- The 8-32 x 1" when the stopper and/or retainers are mounted on 1" diameter tubing.
- The 8-32 x 1-1/4" when the stopper and/or retainers are mounted over "rivnut" threaded insert on 1" diameter tubing. To install cushion, simply slide rear hooks under the rear hooks retainers and drop front hook behind hook stopper.

Note: If hook retainers or stopper cannot be installed due to interference with hardware on your wheelchair, you might need to select an alternate location for your brackets and hooks.



LENGTH ADJUSTMENT

For a longer seat length, position Solid Drop Seat 1" (2 cm) forward of the rear vertical posts of your wheelchair. If front hooks are less than 1" (2 cm) from front end of seat rails, then remove front hooks and move them to the alternate location directly behind (see picture).

Fitting Hint:

Once you have determined the position of your Solid Drop Seat on your wheelchair, you may find that the hooks interfere with the hardware that is particular to your wheelchair. If this is the case, reposition those particular hardware hooks to an alternate location.

EASY MAINTENANCE AND CLEANING

Remove the cover and turn it inside out. Machine wash on warm cycle and tumble dry on low heat. Do not use industrial dryers. Do not steam autoclave. Wipe to clean the fluid pad with warm water and towel dry. Do not submerge in water. Water may be absorbed into the foam through the air vents on the top of the pad. Wipe to clean the foam base and towel dry.

Note: When the cover is removed from the cushion for cleaning inspect the fluid pad and foam base for unusual wear. Feel the fluid for any inconsistencies. If inconsistencies are found, knead the fluid pad to original consistency and/or call Jay customer service at Sunrise Medical at 1-800-648-8282.

REASSEMBLING THE J2 DEEP CONTOUR CUSHION AFTER CLEANING

Follow cleaning and maintenance instructions as described in "Easy maintenance and cleaning", then reassemble as follows after cleaning. Attach the fluid pad to the foam base. Attach the rear three Velcro® strips first, then the front two Velcro® strips. Reinstall the cover with the material I.D. tags to the back. If necessary, reinstall the four hooks on the solid drop seat.

JAY J2 DEEP CONTOUR CUSHION WARRANTY

Each JAY fluid cushion is carefully inspected and tested to provide peak performance. Every JAY fluid cushion is guaranteed to be free from defects in materials and workmanship for a period of 24 months from the date of purchase, provided normal use. Should a defect in materials or workmanship occur within 24 months from the original date of purchase, Sunrise Medical will, at its option, repair or replace it without charge. This warranty does not apply to punctures, tears, or burns, nor to the cushion's removable cover. Claims and repairs should be processed through the nearest authorized supplier. Except for express warranties made herein, all other warranties, including implied warranties of merchantability and warranties of fitness for a particular purpose are excluded. There are not warranties which extend beyond the description on the face hereof. Remedies for breach of express warranties herein are limited to repair or replacement of the goods. In no event shall damages for breach of any warranty include any consequential damages or exceed the cost of non-conforming goods sold.

JAY Flow Fluid Pad

Consult your healthcare professional for proper fitting and use, and read the following statements carefully:

Fluid Pad Policy

If a Clinician, Certified Rehab Professional, or Authorized Sunrise Medical Supplier has determined that the fluid volume is inappropriate or the original purchaser, Sunrise Medical, during the warranty life of the product, will replace the fluid pad free of charge. Requests must be submitted by an authorized Sunrise Medical supplier.

- The fluid in this cushion may lose volume over time.
- Volume loss in this cushion may result in bottoming out the cushion.
- Monthly, during routine cleaning and inspection, check this cushion for bottoming out (see instructions under "checking for bottoming out" in the warranty use and care guide) and any fluid inconsistencies. If the fluid is firmer in one area simply knead it back to its original consistency.
- If bottoming out occurs discontinue use of this cushion and contact your healthcare professional. If further assistance is necessary, contact Sunrise Medical Customer Service at 1-800-333-4000.

For goods provided by Sunrise Medical Pty Ltd in Australia, our goods come with a guarantee by Sunrise that cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the goods to which the warranty relates.

Record your serial number here for future reference:
