



# JAY® Foam Cushion Products

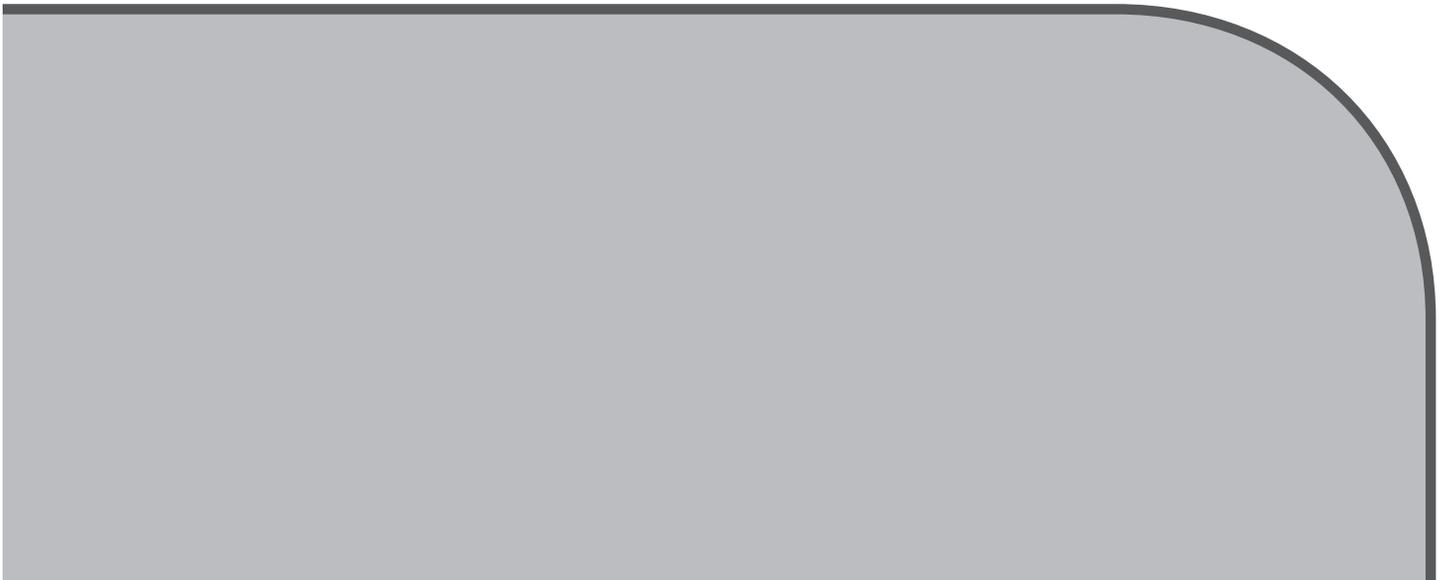
Owner's Manual

**IMPORTANT CONSUMER INFORMATION**

**NOTICE:** This manual contains instructions for use with the JAY® BASIC, JAY® BASIC PRO, JAY® COMBI, JAY® SOFT COMBI, JAY® SOFT COMBI P, and JAY® TRIAD, foam cushion products. This information must be passed on to the user of this product. Please do not remove this manual before delivery to the end user.

**SUPPLIER:** This manual must be given to the user of this product.

**USER:** Before using this product, read this entire manual and save for future reference.



**NOTICE– READ BEFORE USE****A. CHOOSE THE RIGHT CUSHION**

Sunrise Medical recommends that a clinician such as a doctor or therapist experienced in seating and positioning be consulted to determine if a JAY Cushion is appropriate for your specific needs. Cushions should only be installed by an authorized Sunrise Medical supplier.

**B. CHECK SITTING PRESSURE OFTEN**

Your JAY cushion was designed for sitting comfort and postural support. Users should inspect their skin daily for redness. The clinical indicator of tissue breakdown is skin redness. If your skin develops redness, discontinue the use of the cushion immediately and see your doctor or therapist.

**C. REVIEW THIS MANUAL OFTEN**

Before using this cushion, you and each person who may assist you, should read this entire Manual and make sure to follow all instructions. Review the Warnings often, until they are second nature to you.

**D. WARNINGS**

The word “WARNING” refers to a hazard or unsafe practice that may cause severe injury or death to you or to other persons.

**E. GENERAL WARNINGS****⚠ WARNING**

Do not install this equipment without first reading and understanding this manual. If you are unable to understand the Warnings, Cautions, and/or Instructions, contact a qualified clinician or supplier - otherwise injury or damage may occur.

**⚠ WARNING**

Hook and loop Velcro should not come into prolonged contact with moisture as this may degrade the adhesive and lead to a failure of the Velcro® to hold the cushion in place.

**⚠ WARNING**

Installing a cushion on a wheelchair may effect the center of gravity of the wheelchair. Installed incorrectly, it may cause the wheelchair to tip backwards, potentially resulting in injury. Always assess if the addition of anti-tips, and/or an amputee axle adapter brackets may be needed to help increase stability after adding a cushion.

**⚠ WARNING**

Prior to prolonged sitting, any cushion should be tried for a few hours at a time while a clinician inspects your skin to ensure that red pressure spots are not developing. You should regularly check for skin redness. The clinical indicator for tissue breakdown is skin redness. If your skin develops redness, discontinue the use of the cushion immediately and see your doctor or therapist.

**⚠ WARNING**

Your JAY cushion is designed to help reduce pressure. However, no cushion can completely eliminate sitting pressure or prevent pressure sores. The JAY cushion is not a substitute for good skin care including, proper diet, cleanliness, and regular pressure relief. Be sure that the Velcro is engaged and able to hold the cushion in place.

**F. PROTECTING YOUR CUSHION****⚠ WARNING**

Always avoid exposing your cushion to sharp objects, excessive heat or open flame, and prolonged exposure to environmental conditions like freezing temperatures and/or direct sunlight.

**G. OBSTRUCTIONS****⚠ WARNING**

Make sure that there are never any obstructions between you and your cushion. Any obstruction will reduce product effectiveness and/or produce unnecessary pressure points for the user.

**H. COVER ORIENTATION****⚠ WARNING**

Product must be used with the cushion cover facing up. If the cover is not used correctly it may reduce or eliminate the cushion's benefits and could increase the risk of skin and soft tissue injuries.

## SET-UP, ADJUSTMENT & CARE

### A. SETTING UP YOUR CUSHION

#### 1. Initial Cushion set-up without user in seated position

Select a JAY Cushion that matches the width of your wheelchair. The cushion length should extend to within 1 to 2 inches (2.5-5cm) from the back of the seated user's knees. Place the cushion in the chair with the material identification tags facing the rear of the chair. The product label should be visible on the right side of the cushion.

#### 2. Cushion set-up and adjustment with seated user

- a. Adjust the footrests so the seated user's legs rest comfortably on the cushion. Lowering the footrests on your wheelchair may help reduce the pressure on your ischials (Seat bones) and Coccyx (Tailbone).

**NOTE-** Proper footrest adjustment will enhance sitting comfort.

### B. FITTING LUMBAR SUPPORT (OPTIONAL)

If your JAY foam cushion includes a lumbar support, it's proper use may help to reduce lower back discomfort and sitting fatigue.

- a. Adjust the lumbar support height so that maximum thickness of lumbar support is at your waist or belt line.
- b. Attach the lumbar support by looping one Velcro strap attachment over the back of the chair, under the push handle and back around the front of the chair. The hook Velcro on the back of the strap should secure to the loop Velcro on the front of the strap.
- c. Repeat the attachment process on the opposite side, making sure that the lumbar support is centered on the wheelchair.
- d. If additional support is required, a 1/2" (1.2 cm) thick foam insert can be placed inside the cover behind the lumbar support. This acts as a shim to increase the thickness of the lumbar support.

**NOTE-** Junior size lumbar supports attach with an elastic strap and buckle instead of Velcro straps.

**HINT:** Some people find that varying the height of the lumbar support during the course of the day helps relieve sitting fatigue. They also find that placing the cushion about 1" (2.5cm) further forward in the wheelchair makes it more comfortable to use with the lumbar support. If your cushion did not include a lumbar support but you would like it's benefits, contact an authorized supplier for a free demonstration.

### C. PROPER SUPPORT

#### WARNING

Avoid using the cushion on overly stretched seat sling upholstery. Stretched upholstery does not provide adequate support for the cushion and improper positioning may result. Replace stretched upholstery or purchase the JAY Adjustable Solid Seat.

#### WARNING

Avoid using overly stretched backrest upholstery. Stretched back upholstery does not provide adequate support for the body and improper positioning may result. Replace stretched backrest upholstery or purchase a back support product from Sunrise that is appropriate for you. Contact an authorized supplier for a free demonstration of these products.

### D. EASY MAINTENANCE AND CLEANING

Regular cleaning and maintenance may help extend the life of your cushion. During cleaning, component inspection is recommended.

#### 1. Check cover for tears and excessive wear

- a. Remove cover and check for abnormalities (inside and out).
- b. Check the foam base for breakdown or degradation.

#### 2. Cleaning the cover

- a. Remove the outer cover from the foam base and zip closed.
- b. Machine wash in warm water and drip or tumble dry on low heat. No ironing is required or suggested.

**NOTE-** Do not dry clean covers or use industrial washers and dryers to clean cover. Do not steam autoclave. Do not bleach.

To refit cover after washing, fit cover back over foam base. Ensure the back of the cover matches up to the back of the foam base.

**NOTE-** If utilized in an institutional setting, write the resident's name with a permanent marker on the content label of the cover. This will ensure the return of the correct cover to its matching cushion after washing.

#### 3. Cleaning the foam base

- a. Remove the outer cover from the foam base and wipe lightly with a damp cloth. Do not use soap. Do not submerge in water. Wipe off with a clean cloth.
- b. Let your cushion completely air-dry before reassembly.

### E. REASSEMBLING YOUR JAY CUSHION AFTER CLEANING.

#### 1. After proper cleaning and maintenance

- a. Insert the foam base into the cover with the label down and the zipper to the rear of the cushion.
- b. Close the zippers on your cushion ensuring that the zipper-pulls end up at the rear of the cushion. Check that the serial and regulatory tags are at the rear of the foam base.

#### WARNING

Use only JAY-designed covers in conjunction with JAY foam Cushions.

**SUNRISE LIMITED WARRANTY****A. FOR ONE (1) YEAR**

Sunrise warrants the cushion to be free from defects in materials and workmanship for a specific period of time. This limited warranty applies to:

1. JAY Basic Cushion
2. JAY Basic Pro Cushion

For a period of 12 months (1 year) from the date of purchase, provided normal use, should a defect in materials or workmanship occur, Sunrise Medical will, at its option, repair or replace it without charge. This warranty does not apply to punctures, tears, or burns. It does not apply to the cushion's removable cover.

**B. FOR TWO (2) YEARS**

Sunrise warrants the cushion to be free from defects in materials and workmanship for a specific period of time. This limited warranty applies to:

1. JAY Triad Cushion

For a period of 24 months (2 years) from the date of purchase, provided normal use, should a defect in materials or workmanship occur, Sunrise Medical will, at its option, repair or replace it without charge. This warranty does not apply to punctures, tears, or burns. It does not apply to the cushion's removable cover.

**C. FOR FIVE (5) YEARS**

Sunrise warrants the cushion to be free from defects in materials and workmanship for a specific period of time. This limited warranty applies to:

1. JAY Combi
2. JAY Soft Combi
3. JAY Soft Combi P

For a period of 60 months (5 years) from the date of purchase, provided normal use, should a defect in materials or workmanship occur, Sunrise Medical will, at its option, repair or replace it without charge. This warranty does not apply to punctures, tears, or burns. It does not apply to the cushion's removable cover.

**D. LIMITATIONS**

1. We do not warrant:
  - a. Damage from neglect, accident, misuse, or from improper installation or repair.
  - b. Products modified without Sunrise Medicals express written consent.
  - c. Damage from exceeding the weight limit.
2. This warranty is VOID if the original Cushion serial number tag is removed or altered.
3. This warranty applies in the USA only. Check with your supplier to find out if international warranties apply.
4. This warranty is not transferable and only applies to the first consumer purchase of this product through an authorized Sunrise Medical dealer.

**E. WHAT WE WILL DO**

Our sole liability is to repair or replace covered parts. This is the exclusive remedy for consequential damages.

**F. WHAT YOU MUST DO**

1. Obtain from us, while this warranty is in effect, prior approval for return or repair of covered parts.
2. Claims and repairs should be processed through the nearest authorized supplier. Except for express warranties made herein, all other warranties, including implied warranties of merchantability and warranties of fitness for a particular purpose are excluded.

**G. NOTICE TO CONSUMER**

1. If allowed by law, this warranty is in place of any other warranty (written or oral, express or implied, including a warranty of merchantability, or fitness for a particular purpose).
2. This warranty gives you certain legal rights. You may also have other rights that vary from state to state.

Record your serial number here for future reference:

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