

## 6.0 LIMITED WARRANTY

This warranty is extended only to the original purchaser/user for Jaz-SP that has been purchased from a qualified Raz/Jaz dealer.

This warranty gives you specific legal rights, but you may have additional legal rights depending on your region and country.

This warranty shall be extended to comply with regional and national laws and requirements.

With regards to the original purchaser/user only, Raz Design Inc. warrants its base and back frame components to be free of defects in materials and workmanship for a period of two (2) years from the date of purchase. All other components on the Jaz-SP are covered for a period of one (1) year and are subject to normal wear and tear exclusions. If within such warranty period any such product shall be proven to be defective, the part will be repaired or replaced, at Raz Design's discretion. This warranty does not include any labor or shipping charges incurred in replacement, part installation, or repair of any such product.

For warranty service, please contact the dealer from whom you purchased your Jaz-SP. In the event that you do not received satisfactory warranty service, please contact Raz Design directly using the contact information located in either the beginning or end of the manual. In your correspondence please provide your dealer's name and address, the product type, the date of purchase, the chair's serial number (on a grey label located on the chair frame), as well as the nature of the product issue. Do not return products to the manufacturer without prior authorization.

### **Limitations and Exclusions:**

The foregoing warranty shall not apply to serial numbered products if the serial number has been removed or defaced, and to products subjected to negligence or an accident. Improper operation, maintenance, or storage may void the warranty coverage on the Jaz-SP. The warranty does not apply to products modified without Raz Design's express written consent. This includes, but is not limited to, modification through the use of unauthorized parts or attachments, products damaged by reason of repairs made to any component by an individual or individuals who are not employed by a qualified Raz dealer, or to a product damaged by circumstances beyond Raz Design's control. Only Raz Design will have the authority to determine whether or not the circumstances are eligible for warranty coverage. The warranty will not apply to problems arising from normal wear or failure to adhere to the instructions contained in this manual.

The foregoing warranty is exclusive of any other warranties, whether expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose. The sole remedy for violations of any warranty whatsoever will be limited to repair or replacement of the defective product in compliance to the terms contained in this document.

The application of any implied warranty shall not extend beyond the duration of the express warranty provided herein. Raz Design will not be liable for any consequential or incidental damages to part or whole of a Jaz-SP.